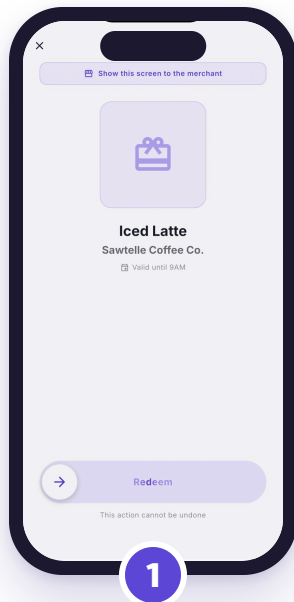


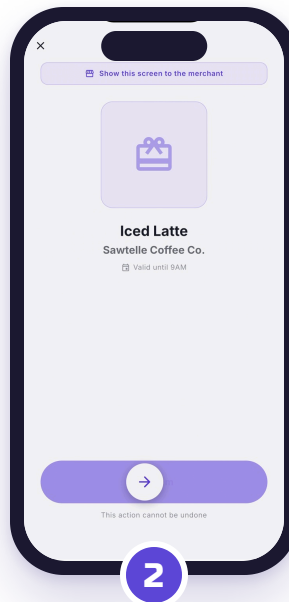
How to redeem a HERO2 reward

Customers earn rewards in the HERO2 app by walking, biking and taking transit. Your store's offer shows up in their app. Redeeming it takes three quick steps.



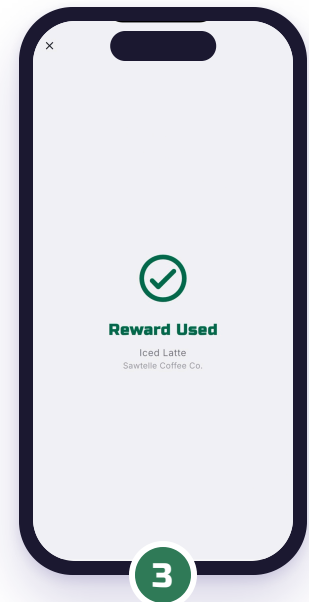
They show you their phone

Check the screen shows the reward and your store name.



They swipe to Redeem

Watch them slide the Redeem button while you look on.



"Reward Used" appears

Now give the free item or apply the discount at your register.



Only hand over the reward after you see the green **Reward Used** screen.

Want to double-check?

Every redemption shows up in real time in the HERO2 merchant portal at partners.hero2.org. You can also find it on hero2.org.

 LIVE UPDATES

Good to know

- **One use only.** The swipe can't be undone.
- Check the **"Valid until"** time on the screen.
- Watch the swipe **happen live** on their phone.